General-

**Always Refresh when opening a already opened ADO Dashboard**

**Check each feature for Prepay also**

For Testdata copying never use Snipping tool

To update Office 365 use Word(Except Outlook)-File-Account

A screenshot of a computer

AI-generated content may be incorrect.

Use Windows key and + to start Magnifier and Windows key and Esc to Close it

Use F4 to mute when using Magnifier

Day Light Saving starts in March and ends in November

To find anyone’s Infomerica Email ID type name name in Search field

A screenshot of a computer

Description automatically generated

Space between Gear button and Lock button is middle of screen

For adding multiple screenhots use Photos App-Downloads-Gallery Types and Sizes-River and Large

To Trim a Video in ClipChamp use Create Video button

A screenshot of a search box

AI-generated content may be incorrect.

Teams

Never use below filters

A screenshot of a chat

AI-generated content may be incorrect.

In Teams use below button to Create Group Chat



App-

To find Check digit for user use Accounts tab

A screenshot of a phone

AI-generated content may be incorrect.

For Fast Login use Passwords keychain iconA screenshot of a phone

AI-generated content may be incorrect.

For Push notifications testing always keep App in background and swipe left of screen

Always select reliant-stage in Fusion Auth Website user checking

A screenshot of a computer

AI-generated content may be incorrect.

Express pay is where Saved Payment Method(s) are present and Standard Pay is one where Saved Payment Method is not present

If Existing functionality throws error then check it in Android to Confirm if its API issue

For Carousel and Discovery promos assign always to AEM

valesc is preferred account for testing as it has my nrg email

Staging has Limitations like Bills are not displayed, Ratings cannot be given

When copying data to Notes in iOS Ctrl+V will not work Right Click-Paste only will work

Before Android build download see Release notes to download relevant build

In Regression plan to convert Bug link to URL use below steps

A screenshot of a computer

AI-generated content may be incorrect.

CA is 12 digits long

Perfecto-

If Device doesn’t open then Sign out and Sign in

A screen shot of a cell phone

Description automatically generated

Reports are generated only after Device is released in Manual Testing and Automation

Test Execution sometimes doesn’t display Active sessions hence refer Manual Testing section

Disconnect VPN when installing new Build

While taking screenshots take with Figma and Perfecto side by side.

For Manual testing always used Rarely used iPhones like iPhone 12 Pro Max**(Dark Mode)** as Mode will be changed to Light mode by Others and iPhone 13(15.4) for Automation testing. If iPhone 12 Pro Max is in use, Use iPhone XR**(Dark Mode)** for Manual testing

Assets and Setup Sorting

A screenshot of a computer

Description automatically generated

When using iPhone used for Automation, replace Automation build by New one

To add Settings etc to Home screen in iPhone Scroll to Right screen, Press and release the icon, which then becomes large then Drag it out

For all new features with issues in both platforms always create group with API and SAP

Sometimes Build may have issues due to which Automation Scripts fail due to Timeout issues

Always Navigate to iOS tab to find Free devices

ADO-

For new PBIs add tag with **R** for Release number

To add Link to another PBI or bug use # which populates Auto-suggestions

To add new Automation Testcases in ADO

A screenshot of a computer

AI-generated content may be incorrect.

When moving PBI to RTA mark **Testing Task as Done and check if all bugs are Done. Add “Testing Tasks and Bugs are Done”** in comments

Before submitting new PBI make sure to add two tags “Release number” and “iOS” and change Iteration to current sprint

Always check **Ready for QA** column and emails periodically

To Create a copy of Testcase select “Copy Testcase(s)” and add below data

A screenshot of a computer

Description automatically generated

Use tag On hold in ADO(So that PBI displays in Yellow color) when Testdata is needed

To copy Screenshots from Word to ADO, first copy to Paint and then copy to ADO

Automation-

**While Committing in Github always use Discard changes for ios.config.ts and ios.info.ts**

**In login.json indexvalue of username use Index+3**

**To navigate to Beginning and End of spec file for New scripts use Ctrl+Home and Ctrl-End of Numeric Keyboard**

**Shift+C clears Terminal**

While resolving Conflict for helper function copy new Android function to local

For Smart locators say for infoIcon with same Label name, write smart locator with //XCUIElementTypeImage[4][@label="fa-info"]

All parameters declared outside describe block can be passed from one it block to other

Pause doesn’t work hence use waitForDisplayed ()

In Debug Mode use below tree structure to find Element

A screenshot of a computer

AI-generated content may be incorrect.

A black and blue rectangle with a blue stripe

AI-generated content may be incorrect.

A computer screen shot of a program code

Description automatically generated

Exclude Texts having multiple lines in scripts

Never add elements that open after clicking a link in .push in Array creation

Always copy Locator from Perfecto to Notepad, paste Type and then to VS Code

For Locator copy use “Copy Smart Locator” button, then copy to Notepad and Replace \* by Type



null display happens after each successful command execution

Always use Video View when checking Reports as Step by Step screenshots are displayed

A screenshot of a computer

Description automatically generated

Screenshots are taken before clicking Tiles to get to know what position is the screen before tile clicking

Missing await before Screename.function() will cause Webdriverio to behave Weird

Use Downloaded Report Library Report instead of Terminal so that Search functionality will be available

If any changes are done by mistake pull your Branch using Github Desktop

Use Step Over shown in UI

Use directNavigation() always for new scripts

For Strings comparison use Triple Equals(===)

To find a Method in all existing files use Edit-Find in Files

A screenshot of a computer program

Description automatically generated

Webdriverio Version check-npx wdio --version

To View all Automation Testcases under iOS PBI Click Links section

A screenshot of a computer

Description automatically generated

RPM-

To find AMB Eligible users use No in filter

Github-

Before Committing in github Uncomment Existing Testcases in **Spec files(Not Screen folder files)** Commented for New features testing and Comment New Testcases

When Committing in Git Desktop if Authorization error appears

A screenshot of a computer error

Description automatically generated

Click Open Options, signout of github.com and then enter Credentials from ADO Automation Repo

In Github website Backup Drag the folder of local as Folders cannot be created in Github Web

Figma-

Figma link in PBI opens in App only when App is already open

To Update Figma

Screens screenshot of a computer

Description automatically generated

SAP

Click Refresh Apps in Citrix App if Error dialog appears

A screenshot of a computer

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For SAP always use SAP link of Citix

After record is displayed to get customer details Click Right mark

A screenshot of a computer

AI-generated content may be incorrect.

Use End Contact when switching to new CA

A screen shot of a computer

AI-generated content may be incorrect.

For De-enrolling Autopay and AutoReload use OAM

**AutoRenewal** Cancel doesn’t show any message but Cancellation happens